The Role of General Practice Pharmacy Team

GP Practices in Forth Valley now have access to a General Practice Pharmacy Team provided by the Health Board. This team, comprising Pharmacists, Pharmacy Technicians, and Pharmacy Support Workers, plays a vital role in patient care and helps to support the Practices with many key tasks regarding medicines and their use.

Our General Practice Pharmacy Team is dedicated to improving the wellbeing of patients throughout the community working closely with the GPs, nurses and reception teams. They focus on ensuring the safe and effective use of medications, including medicines and items for individuals in care homes and those receiving care at home, and help with the processing of prescriptions. Further information about what the GP Pharmacy team do can be found here.

It's important to note that this practice-based team is different from your local Community Pharmacy Team. Community Pharmacies offer services such as treating common clinical conditions through the Pharmacy First Service, smoking cessation support, and the provision of emergency hormonal contraception. They are also the places where you can have your prescription medications dispensed.

In addition to helping with the issuing of prescriptions, the General Practice Pharmacy Team may contact you by telephone when you have been discharged from hospital to check you understand what medication you should be taking. The team may also contact you to review your current medication.

If you have any queries regarding your medication, please ask to speak to a member of our General Practice Pharmacy team. If you have any queries regarding when your prescription will be ready for collection, please contact the Community Pharmacy.